Linda McLaurin, Director of Personnel, knows her job—and yours too—like the back of her hand. She’s completing her 32nd year with Family Health Care Clinic, Inc. (FHCC), her 15th as Director of Personnel.

Find the definition of a “consummate professional” in a reference source and it’ll read something to the effect “consistently displaying a high level of competence or skill and dedication to one’s profession.” Examples should include the name Linda McLaurin.

McLaurin was part of the startup team when FHCC opened its doors in October, 1977 serving as a Family Health Care Worker. A role she describes as, “something like an outreach or social worker. We’d go to patients’ homes to check their blood pressure and vital signs. They were getting no health care from any other source.”

“I still get my greatest satisfaction from seeing FHCC provide good health care to so many who are not able to afford it,” McLaurin notes.

From that start on health care’s front line, she became a dental assistant, then made the transition to administration in 1982 where she worked as Bookkeeper/Secretary, Executive Assistant and Finance Director before accepting her present role in Personnel.

“Not only has it been rewarding to grow and advance with FHCC, I think the variety of positions prepared me to be Director of Personnel,” she reflects. “By working in so many different areas, I understand the challenges that our employees go through.”

McLaurin has been instrumental in FHCC’s growth from one clinic in Rankin County to 17 nowadays serving 14 Mississippi counties. “The years have gone by so fast,” she says.

“Seems like just yesterday we had 10 employees, now there are well over 100.”

“Ms. McLaurin has certainly been an asset to Family Health Care Clinic in that she has worked in almost every department in the clinic,” noted Dr. Margaret A. Gray, FHCC President and CEO. “She learns quickly and always amaze me on her continuous commitment to making Family Health Care Clinic the best that it can be.

“I can say that over the time that I have known Ms. McLaurin, her most prominent trait is her overwhelming compassion and empathy for our patients as well as employees,” --Dr. Margaret A. Gray, FHCC Pres.& CEO

Although modest about her accomplishments and contributions to FHCC’s success, her efforts haven’t gone unnoticed by others. She was selected “Outstanding Administration/Management Employee” of the year in 1991 by the Mississippi Primary Health Care Association. Previously, she had received a Certificate of Appreciation for Perform-
Robert McIntyre Selected MPHCA
2009 Mgmt/Op Employee of Year

Family Health Care Clinic’s Robert McIntyre (center) Director of Maintenance, was named 2009 Plant Management/Operations Employee of the Year by the Mississippi Primary Health Care Association recently at its 23rd annual conference in Tunica.

McIntyre has over 25 years of service at FHCC including stints as Board Chairman and Finance Director.

Pictured with McIntyre are FHCC President and CEO Dr. Margaret A. Gray, left, and Helen Johnson, Chair of the FHCC Board of Directors, right.

Dr. Margaret Gray, President and CEO, said the honor is well deserved.

“Mr. McIntyre is a person of the utmost integrity, “ Dr. Gray said. “You can count on him doing the right thing when no one is watching. At nearly 70 years of age, he comes to work everyday like its his first day with enthusiasm and excitement about the mission of serving.”

With virtually a lifetime of service to his community as a human rights activist and community organizer, McIntyre began his FHCC service as Board Chairman. Gray credits him with setting the standards for structuring the formality and cohesiveness of the Board.

In 1995, Mr. McIntyre served as Finance Director of the corporation overseeing the overall financial management.

He took on the responsibility of his current position in 2004. He is responsible for minor and major repair projects for the organization.

In response to the award, Mr. McIntyre stated that it was with “much humility” that he accepted the award feeling “somewhat unworthy”.

He vowed to continue has best efforts to support “providers as they work to make our people healthier.”

“To this end I am resolved to do whatever I can do to make it possible,” he concluded.

WIC Food Packages
Change In October

Changes in the WIC food packages are designed to improve the diets and health of pregnant women, new mothers, young children and infants enrolled in the WIC program.

Beginning in October, WIC is adding more fruits and vegetables, whole grain bread or other whole grains such as brown rice, soft corn tortillas or whole wheat tortillas. Eggs and cheese are being reduced to help decrease the amount of saturated fat and cholesterol in the WIC package.

Milk is being increased for pregnant and breastfeeding women but reduced for other women and children.

WIC officials say they’re promoting healthy foods to promote a healthy lifestyle.

According to Nutritionist Connie Jones Tate at the Brandon Clinic, Jar baby food will be added to the packages for infants at six months and totally breastfed infants will also get meats. Juice for infants is being deleted.

More Milk for Some

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Less Juice for all

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</table>

For More Information, Contact
Connie Jones Tate
Nutritionist
Brandon
601-825-3163

Ann Blackwell
Nutritionist
Raleigh
601-782-9919
Future of Health Care Records Has Arrived!

Family Health Care Clinic, Inc. Makes Bold Commitment to State of the Art Electronic Medical Records System

Less duplication, quicker access to clinical records, better tracking of procedures and clinical outcomes and improved coding of medical procedures are just a few of the reasons Family Health Care Clinic, Inc. (FHCC), is making a major investment of resources in a new state of the art electronic medical records (EMR) system.

eClinicalWorks solution, a total care coordination system which is certified to meet federal standards, was chosen as the system to bring FHCC into the new EMR frontier. But, it’s not all about doing things faster and more efficiently.

“Some of the outcomes we plan to improve are those for diabetes, hypertension, pap smears and childhood immunizations,” FHCC President and CEO, Dr. Margaret A. Gray emphasized.

Clinton Mayes, FHCC Chief Information Officer, spearheaded the deliberate and thorough selection process, has been coordinating the massive training and implementation which began in early June and is expected to culminate with full implementation in the next few weeks.

Moving up a notch!

FHCC, the first Community Health Center in Mississippi to convert to Electronic Health Records several years ago, is now implementing a new state of the art system

Highlights from the 23rd Annual Mississippi Primary Health Care Association Conference

- Robert McIntyre was named 2009 Plant Management/Operations Employee of the Year
- Dr. Margaret Gray won “Speedy Gonzales Award” – Fastest Individual Finish in 2nd Annual Fun & Fitness Walk
- FHCC team won “Road Runner Award” – Fastest Team Finish
- FHCC team won the trophy for “Most Walkers” - Large CHC Category

Quality Care Cited by John Hopkins Study

Health centers provide quality care. They are cited as models for screening, diagnosing and managing chronic disease... and credited for reducing racial and ethnic disparities. A study by Johns Hopkins University shows that the quality of care at health centers is as good as, or better than that of, other primary health care providers.
ance Beyond the Call of Duty in November, 1983 and was recognized for the Highest Departmental Employee Evaluation score and exhibiting outstanding performance in her job responsibility in November, 1984.

Her roots are planted deep in the Mississippi soil. McLaurin is a native of Rankin County, having grown up near the Pearl River in an area, now part of the City of Flowood, where her late grandparents, Charlie and Mary Carr, founded Carr School, the only school for Blacks in the area at that time.

“My mother played a very significant role in my life, working two jobs to support the both of us,” McLaurin states. “My mother instilled in me the Golden Rule of ‘doing unto others as you would have them do unto you’ and working hard to achieve what you want in life.”

As a mother of four and grandmother of eleven, she has passed on those attributes. One son, Cleveland Neal, is a Captain of the Flowood Fire Department. Another son, Brian Neal, is a technician at Nissan in Canton. Daughter Tamiko Smith is an instructor in cosmetology in Jackson and daughter, Twana Summers, is deputy clerk to a Federal Judge.

“My life revolves around my family and church,” she comments with her trademark friendly smile. “I love to cook and have family gatherings. It’s so wonderful getting together and enjoying each others company.”

She’s a long time member of Greer Chapel United Methodist Church, where she does many things including Chair the SPRC.

Grandchildren are Cleveland Neal III, LaShundria Spann, Damien Neal, Kerron Spann, Ryan Neal, Savon Spann, Briana Neal, Aleisia Summers, Corey Summers, Jayla Neal and Jasai Neal.

McLaurin graduated from Carter High in 1965 before beginning her pursuit of higher education at Tougaloo College. She earned an AAS in Business Technology from Hinds Community College and a BS in Business Administration from Belhaven College.

Unexpected Coast Trip Rewarding

Linda McLaurin had no plans to attend the 1991 Mississippi Primary Health Care Association (MPHCA) on the Mississippi Coast. When FHCC President and CEO Dr. Margaret Gray summons her to bring a check for the lodging, which she had intentionally forgotten, McLaurin was a little outdone to say the least. It was a cleverly devised scheme to get McLaurin to the annual meeting of the MPHCA.

“I was so upset because I had told them over and over, ‘don’t forget the check’”, she chuckles now when she tells the story.

When she got down there, she received the MPHCA’s first award as “Outstanding Administration/Management Employee of the Year.”

“I was so overwhelmed,” she said. “It was a great time in my life.”

Family Health Care Clinic, Inc. has a network of 17 primary care centers throughout the state of Mississippi.

Eleven FHCC clinics are located in south-central Mississippi in Rankin, Simpson, Lawrence, Smith, Jefferson Davis, Marion and Walthall counties. Three more serve north Mississippi in Winona, Grenada and Calhoun City. The three newest clinics, opened earlier this year, are in southwest Mississippi in Wilkinson, Franklin and Lincoln Counties. Appointments can be made at any of the FHCC clinics by calling one central toll-free number: 800-508-7481.

Family Health Care Clinic, Inc. employs a full range of health care providers including: physicians, nurse practitioners, dentists, dental hygienists, nutritionists, and breast feeding specialists.

Medical and dental services are available to all citizens of the areas served. Payment arrangements are available including discounts for those who are eligible. Over the last thirty years FHCC has enrolled more than 100,000 patients.